Wholesale Terms & Conditions

We'd love to welcome you to the Red Knot family.

We like to keep it pretty relaxed and personal here at RKD, but of course there is the usual boring but important stuff that keeps everyone happy, safe and accountable to each other. Below are the basics of our wholesale expectations – pretty standard. Other bits and bobs are available on our website. And of course, we're always just an email or call away if you need more help.

Applications: Getting to know you

- o Please fill in the wholesale application form and return it to info@redknotdesign.com.au
- o Once approved we'll send you a personal coupon code to shop online with OR email you through an order form.
- o If you have any problems ordering, please contact Jodie on 0417 770 795 during business hours.

General Terms: The important details

- o There's no minimum order quantity, but to substantiate your access to wholesale pricing we ask only that you consider a reasonable brand presence and quantities when ordering.
- o We may withdraw your access to wholesale pricing if we feel the above has not been sufficiently considered.
- o All prices are listed in AU dollars.
    - o Authorized retailers receive 50% off RRP, plus the cost of shipping.
    - o Prices are subject to change without notice.
    - o We'll cover shipping costs for any orders over $500.
- o Orders will be dispatched via courier or Aus Post upon release of cleared funds.

Returns: We always try to get it right, but just in case...

- o Returns must be made via email directly to info@redknotdesign.com.au within 7 days of delivery date quoting the invoice/order number and reasons.
- o No returns are accepted without Red Knot Design's prior approval and delivery instructions.
- o Any claim for missing stock, faulty or damaged product must be made within 7 days of delivery date. Please email info@redknotdesign.com.au

Image Use: Let's get social!

- o We can provide product images for you to display on your website, these are supplied at 72px. We will also supply a selection of styled images to be used on your website and social media. These will be provided through a Dropbox file.
- o All images supplied by us and used on social media should be tagged @redknotdesign and/or include @redknotdesign in the comments.

Contact Us: info@redknotdesign.com.au or phone Jodie for Wholesale assistance, 0417 770 795